inside INFO

INSIDE HEALTHCARE

Analytics That Improves The Quality, Safety & Cost Of Healthcare Delivery

Public and private healthcare providers can find it challenging to gain performance and operational visibility into information spread across numerous clinical, financial and resource planning systems. This inability to automate analytics and effectively access and explore data, particularly in light of collaboration demands, contributes to mounting financial strains, patient wait times and resource constraints. Timely, granular information is critical to overcome these challenges, but remains difficult to obtain. On average, less than 10% of data in healthcare systems is available for analysis.

Inside Info helps healthcare providers see and understand their business data to improve operational and financial processes, so you can make every decision count. Inside Info are pure, best-of-breed analytics specialists. Since 2003 we've been working with many healthcare providers like Cabrini Health, while also serving in excess of 100 clients developing successful enterprise business intelligence dashboards and reporting solutions. Assisting hospital CEO's and local site management to simplify the complexity of their operations and better match resources and supplies with patient care, while having the commercial impacts on hand.

We specialise in in business analytics and reporting applications that are highly visual, affordable, fast to deploy, simple to use and easy to change.

Make Every Decision Count

Inside Info offers the full spectrum of business analytics and reporting software and services including licensing, scoping, design, development, integration, training, project management and support services for the leading Qlik analytics platform. Inside Info can help provide:

- **A one-screen view of all the facts** to ensure cross functional visibility integrating clinical, financial, resource planning systems and other business data to better understand commercial impacts and contributions by health fund, doctor, specialty, facility and patient type over any time period to aid in future planning and negotiations.

- **Proactive procurement and cost management analysis** to understand better consumption and purchase patterns of medical, pharmaceutical and surgical supplies.

- **Interactive, on-demand workforce and revenue analysis** to better match patient needs, assessing resourcing labour costs across all departments and facilities and how it varies by patient volume. Better serving fluctuations in demand with staffing and skill sets by understanding key measures like occupancy levels, working hours by type of staff member, skilled employee mix, agency utilisation rates and revenue per patient day against targets.

- **Effective care delivery analysis** providing physicians with a total picture of patient histories, by analysing patient demographics, diagnoses, treatments, outcomes and survivability metrics to identify treatment without having to rely on IT.

Business Analytics That Delivers Results

Our business analytics healthcare solutions provide:

- **Near real-time visibility into operations**: Instead of out-of-date reports. On-demand self-serve analysis of data, often replacing hundreds of OLAP based reports and empowering users to perform their own analysis reducing IT support by up to 90%. We provide both self-serve analysis, guided analytics, advanced analytics options, embedded analytics and reporting.

- **Sub-second query response on very large data volumes** into the hundreds of million records without losing transactional level detail, with data refreshing as often as your underlying source systems.

- **Ability to view information at a high-level, transactional-level and anywhere in between** in any path decided by the user, with no pre-defined drill-down paths. If you've got a business question, odds are you'll be able to answer it – you don't have to wait for another report. Easily consolidates data from any and multiple data sources.

- **Simple to use, available everywhere:** Access your dashboard from any device whether this be laptop, iPad, the web or your mobile device, with the same experience on each, being HTML5 compliant.

- **Available in the cloud or on-premise:** We offer a choice of deployment options depending on your needs for the Qlik analytics platform.

- **Very fast implementation cycles:** A typical Qlik project for example is 30 days and is 53% the total cost of other BI solutions according to IDC. While adding in a new data source or building a new view of the data can be modified very easily within a few hours.

- **Our business analytics solutions are built on the scalable, enterprise class Qlik Analytics platform:** Recognised as a Leader in analytics by Gartner in its 2022 Analytics Platforms Magic Quadrant.

What Makes Us Different

Inside Info was founded to bring the promise of analytics to a much broader group of people making it simpler, more engaging, affordable and rapid to deliver. For over 19 years our sole focus has been to help mid sized and enterprise businesses use data to perform as well as they possibly can, as Business Intelligence specialists. We have a proven track record of client success currently supporting over 100 clients nationally, having delivered over 600 BI projects. We can offer strength & stability as a provider with the flexibility & personal touch of a boutique partner. This track record has allowed us to build industry, business function and system templates based on the leading Qlik BI platform that speeds up data integration, application development & delivery.

We bring strong industry and business process expertise to your project that many cannot, especially within the healthcare sector. We can assist in complementing your existing inhouse resource, manage adhoc report requests or in the areas of analytics business requirements definition, business scoping, consolidating data sources, data integration, data management, BI application design, implementation and training services.

Inside Info launched Qlik to Australia in 2003 and are the top level Elite Qlik Partner. Our certified senior consulting team are expert BI practitioners each with 10+ years' experience to guide you along the way.

So, if you're looking to become more data-driven and take your use of data to the next level, we'd love to hear from you.